



- **2-1-1 provides easy access to human services information** from communities across Nebraska.
 - 2-1-1 includes information on human services such as:
 - Child care
 - Respite care
 - Adult day care
 - Drug rehabilitation
 - Mental health services
 - Job training
 - Rent assistance
 - Utility assistance
 - Shelters
 - Food pantries
 - Legal aid
 - Volunteer opportunities
- Through 2-1-1, there are **two convenient ways to get connected** to human services information **24 hours a day, 7 days a week** :
 - Use the **telephone** and dial 2-1-1
 - Speak with a live operator who is a certified information and referral specialist
 - Interpretation assistance for more than 150 languages is available
 - Confidential
 - Free
 - Available in thirty-eight Nebraska counties (and eight southwest Iowa counties)
 - Use a computer to **go online** and search for information at the www.ne211.org Web site
 - Search the entire state or a specific area of the state
 - Search by type of service needed, alphabetically, or by category
 - Anonymous
 - Free
- **Who** uses 2-1-1?
 - Any Nebraskan looking for information on human services
 - Individuals
 - Helping professionals looking for human services information for their clients
- **When** might a person use 2-1-1?
 - Routine information
 - Crisis
 - Disaster
 - Volunteer opportunities